



May 20, 2010

To: Market Participants and Other Interested Parties

Re: **Deployment Events - June 1, 2010 Dispatch Tool Architectural Upgrade (DTAU)**

As previously announced on [March 25, 2010](#), the AESO is upgrading the Dispatch Tool (DT) and the Automated Dispatch and Messaging System (ADaMS) to improve the reliability, stability, and sustainability of these systems.

The AESO is pleased to announce the implementation of the DTAU on June 1, 2010. The deployment of these changes and upgrades will impact the DT, the Energy Trading System (ETS) and the ADaMS for approximately one hour. This letter sets out the sequence of events, the extent of impact to other AESO market management systems, and the AESO's expectations of market participants and information related to the deployment.

Participant Offers for June 2, 2010 – Participants must ensure that their offers for June 2, 2010 are submitted to the ETS in advance of gate close at 12:00 p.m. on June 1, 2010.

Outage –

- The outage to AESO market management systems is scheduled from 12:00 p.m. to 1:00 p.m. on June 1, 2010 (pending any real-time issues).
- During the outage, ADaMS will not be available; therefore, communication between market participants and the system controller (SC) will be via telephone.
- The ETS will not be transferring submission data (offer, restatement, and outage information) to the DT during the implementation of the DTAU. Therefore, it is recommended that participants submit their offers for HE 13 and HE 14 with the expectation that they will not be able to change the offers for the duration of the outage.
- Participants that experience de-rates and forced outages that affect their offers for HE 13 and HE 14 should contact the SC immediately by phone. Once the SC has acknowledged the notification of the change, the participant should immediately follow up with a restatement in the ETS for audit and settlement purposes.

- During the outage, participants should continue to enter submission information¹ for all hours after HE 14.
- Prior to the outage the SC will send a message via ADaMS advising that ADaMS will be unavailable.
- If there is a need to extend the outage, the AESO will inform participants through the AESO website and the Customer Information Line (please refer to the Pool Price and System Marginal Price section within this letter).

Critical Reports – The AESO advised participants during recent information sessions held on May 12 and 13, 2010 that many web based real-time reports would not be updated or accessible during the implementation of the DTAU. Upon further assessment, we are pleased to advise that the majority of these reports will be available.

The reports that will not be updated during the outage as they are directly connected to the DT are as follows:

- Pool Price
- System Marginal Price
- Supply Adequacy
- Actual Forecast
- DDS Market Report

Pool Price and System Marginal Price – During the outage, updates to the System Marginal Price (SMP) and the hourly Pool Price (PP) will be manually posted to the AESO website. This information will be accessible through a link on the AESO website at www.aeso.ca under New to the Site and Market>Participant News>June. Participants may also receive recorded updates on the status of the project by calling the Customer Information Line at ph: 403.214.7508.

Supply Adequacy, Actual Forecast and DDS Market Report – These reports will be available, but will not be updated during the outage. The last update to the report will be prior to the outage.

Communication of Dispatches and Directives – During the outage, the SC will communicate dispatch information to participants via telephone.

New ADaMS URL – To access this URL, participants must ensure the AESO security certificate has been installed on their computer prior to June 1, 2010. It is important that participants understand they will not be able to access the new ADaMS without the certificate. For information on the security certificate, please contact Jonathan Taylor at ph: 403.539.2553 or via email at jonathan.taylor@aesoc.ca.

New ADaMS availability – Between 12:25 p.m. and 12:40 p.m. on June 1, 2010 participants should begin to log into the new ADaMS URL. If participants are unable to access the new ADaMS, they should contact AESOfirstcall at ph: 1.888.588.2376 or send an email to info@aesoc.ca.

¹ Offers, restatements and outage information should be entered in accordance with the ISO rules and the FEOC Regulation

Participants will not have access to the old ADaMS URL after 12:00 p.m.. Therefore, the AESO recommends participants save their dispatch history information anytime prior to 12:00 p.m. on June 1, 2010.

Dispatch Variance Notification (DVN) - As a result of the changes to the DT and the ADaMS, there will also be changes to the [DVN functionality](#). Participants who wish to continue receiving DVN messages through ADaMS will be required to re-register for this functionality. Those participants who are currently registered to receive DVN messages and who do NOT re-register, will stop receiving DVN messages effective June 1, 2010.

DVN will be unavailable from 12:00 p.m. until 1:30 p.m. on June 1, 2010.

Business Support for Participants – Participants may access support by calling AESOfirstcall at ph: 1.888.588.2376 or by sending an email to info@ieso.ca during the business hours of 8:00 a.m. – 5:00 p.m. MDT, Monday to Friday. Alternatively, participants may access the Customer Information Line for recorded updates.

Yours truly,

“Original signed by”

Doug Hincks
Director, Operations Support