

Appendix H-2

**2001 - 2008 Customer Deferral Account Balances
Totals By Year**

| | | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | Total Customer Deferral Refund (Charge) |
|------------------------|-----------------------|----------|--------|----------|-----------|---------|---------|-----------|-------------|---|
| | | A | | | | | | | | |
| DTS | APL | 4,703 | 6,353 | 200,119 | (240,938) | 128,929 | 414,905 | (244,511) | (1,328,815) | (1,059,255) |
| | CCES | 3,895 | 5,318 | 167,984 | (213,184) | 113,349 | 338,904 | (285,268) | (718,120) | (587,124) |
| | EPDI | 3,001 | 4,113 | 129,905 | (166,789) | 87,834 | 259,933 | (245,966) | 218,256 | 290,287 |
| | LTH | 307 | 418 | 13,877 | (17,117) | 9,089 | 28,466 | (18,125) | (213,524) | (196,608) |
| | RDR | 276 | 391 | 12,443 | (16,380) | 8,864 | 28,366 | (22,700) | (34,635) | (23,375) |
| | UNCA | 10,096 | 13,837 | 423,155 | (553,936) | 292,925 | 891,918 | (635,775) | (364,547) | 77,672 |
| | DTS Customer 1 | 18 | 34 | 1,076 | (1,317) | 852 | 1,022 | (1,198) | (236,919) | (236,430) |
| | DTS Customer 2 | 2 | 2 | 1,113 | (1,660) | 1,027 | (810) | 1,471 | (39,761) | (38,616) |
| | DTS Customer 3 | 0 | 0 | (1,862) | 0 | 0 | 0 | 0 | 0 | (1,862) |
| | DTS Customer 4 | 32 | 22 | 0 | 0 | 0 | 0 | 0 | 0 | 54 |
| | DTS Customer 5 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 |
| | DTS Customer 6 | 29 | 42 | 1,831 | (1,473) | 903 | (595) | 2,146 | (107,388) | (104,505) |
| | DTS Customer 7 | 0 | 1 | 26 | 0 | 0 | 0 | 0 | 0 | 27 |
| | DTS Customer 8 | 46 | 112 | 5,394 | (1,956) | 5,613 | 1,078 | 11,954 | (299,018) | (276,777) |
| | DTS Customer 9 | 0 | 0 | 63 | (96) | 70 | (23) | 154 | (3,225) | (3,057) |
| DTS Customer 10 | 0 | 0 | 0 | 0 | 0 | (1) | 46 | (469) | (424) | |
| DTS Customer 11 | 0 | 0 | 0 | 0 | 1 | (125) | 54 | 2,625 | 2,555 | |
| DTS Customer 12 | 188 | 254 | 10,911 | (15,119) | 10,430 | 11,541 | 858 | (29,694) | (10,632) | |
| DTS Customer 13 | 0 | 0 | 0 | (62) | 361 | (174) | 644 | (21,290) | (20,521) | |

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| DTS | DTS Customer 14 | 1 | 4 | 171 | (161) | 104 | 69 | 2,736 | (97,012) | (94,089) |
| | DTS Customer 15 | 27 | 55 | 3,205 | (2,937) | 1,859 | (10) | (577) | 60,988 | 62,609 |
| | DTS Customer 16 | 57 | 77 | 2,379 | (2,834) | 1,142 | 2,572 | (2,311) | 44,117 | 45,199 |
| | DTS Customer 17 | 1 | 2 | 103 | (77) | 49 | (33) | 97 | (3,384) | (3,242) |
| | DTS Customer 18 | 0 | 1 | 32 | (23) | 15 | (36) | 29 | (716) | (698) |
| | DTS Customer 19 | 0 | 0 | 379 | (376) | 252 | (235) | (515) | 3,867 | 3,372 |
| | DTS Customer 20 | 0 | 0 | 263 | (558) | 293 | 972 | (468) | (4,716) | (4,215) |
| | DTS Customer 21 | 0 | 5 | 1,024 | (1,240) | 697 | 1,988 | 165 | (54,177) | (51,538) |
| | DTS Customer 22 | 154 | 181 | 7,542 | (8,651) | 5,167 | 10,913 | 2,559 | (193,592) | (175,726) |
| | DTS Customer 23 | 0 | 6 | 659 | (934) | 575 | 1,745 | (316) | (37,412) | (35,678) |
| | DTS Customer 24 | 1 | 1 | 182 | (385) | 287 | 98 | (293) | (3,724) | (3,832) |
| | DTS Customer 25 | 19 | 34 | 1,650 | (1,600) | 967 | 674 | 461 | (11,285) | (9,081) |
| | DTS Customer 26 | 0 | 0 | 522 | (1,425) | 952 | 1,044 | 1,858 | (48,914) | (45,962) |
| | DTS Customer 27 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | (746) | (746) |
| | DTS Customer 28 | 12 | 18 | 614 | (801) | 1,048 | 3,825 | 1,388 | (105,791) | (99,686) |
| | DTS Customer 29 | 0 | 29 | 594 | (1,695) | 1,005 | (504) | 1,839 | (39,357) | (38,089) |
| | DTS Customer 30 | 0 | 0 | 0 | 0 | 0 | 7 | 481 | (6,316) | (5,828) |
| DTS Customer 31 | 34 | 47 | 1,493 | (2,489) | 2,099 | 1,124 | (4,256) | 27,865 | 25,918 | |
| DTS Customer 32 | 1 | 26 | 1,133 | (1,416) | 732 | 269 | 4,210 | (121,906) | (116,952) | |

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| | | A | | | | | | | | |
| DTS | DTS Customer 33 | 0 | 0 | 680 | (1,264) | 398 | (586) | 358 | (19,970) | (20,384) |
| | DTS Customer 34 | 0 | 0 | 0 | (431) | 298 | (403) | 519 | (15,610) | (15,626) |
| | DTS Customer 35 | 1 | 2 | 76 | (65) | 82 | (12) | 134 | (3,451) | (3,234) |
| | DTS Customer 36 | 0 | 0 | 0 | 0 | 0 | 2 | 34 | (772) | (737) |
| | DTS Customer 37 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | (10,470) | (10,467) |
| | DTS Customer 38 | 0 | 0 | 0 | (18) | 22 | (78) | 81 | (2,555) | (2,548) |
| | DTS Customer 39 | 0 | 0 | 0 | 0 | 0 | 0 | 2,131 | (8,899) | (6,769) |
| | DTS Customer 40 | 0 | 42 | 662 | (5,801) | 4,308 | (2,027) | 8,125 | (359,414) | (354,105) |
| | DTS Customer 41 | 6 | 7 | 256 | (381) | 249 | 896 | 4,222 | (199,293) | (194,038) |
| | DTS Customer 42 | 0 | 0 | 0 | 0 | 1 | 601 | (4,705) | (89,717) | (93,819) |
| | DTS Customer 43 | 80 | 118 | 4,009 | (8,632) | 3,993 | 14,061 | (19,194) | 57,942 | 52,377 |
| | DTS Customer 44 | 133 | 171 | 7,908 | (7,639) | 4,325 | (1,163) | 3,813 | (216,213) | (208,665) |
| | | DTS TOTAL | 23,123 | 31,724 | 1,001,570 | (1,281,861) | 691,167 | 2,010,178 | (1,433,610) | (4,637,158) |
| STS | STS Customer 1 | 17 | (4,314) | (5,461) | 3,669 | 3,904 | 0 | 0 | 0 | (2,186) |
| | STS Customer 2 | 1,715 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1,715 |
| | STS Customer 3 | 26 | (3,692) | (4,856) | 2,138 | 1,207 | 0 | 0 | 0 | (5,177) |
| | STS Customer 4 | 70 | (18,754) | (38,531) | 27,471 | 11,464 | 0 | 0 | 0 | (18,280) |
| | STS Customer 5 | 752 | (69,777) | (54,144) | 28,716 | 12,113 | 0 | 0 | 0 | (82,340) |
| | STS Customer 6 | 2 | (232) | (170) | 96 | 59 | 0 | 0 | 0 | (244) |

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| | | A | | | | | | | | |
| STS | STS Customer 7 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 |
| | STS Customer 8 | 0 | 12 | (22,621) | 11,777 | 5,405 | 0 | 0 | 0 | (5,426) |
| | STS Customer 9 | 0 | 0 | (52,784) | 28,865 | 4,451 | 0 | 0 | 0 | (19,468) |
| | STS Customer 10 | 173 | (13,587) | (8,030) | 10,929 | (3,410) | 0 | 0 | 0 | (13,925) |
| | STS Customer 11 | 2 | (209) | (56) | 0 | 16 | 0 | 0 | 0 | (247) |
| | STS Customer 12 | 76 | (6,593) | (7,985) | 4,309 | 2,199 | 0 | 0 | 0 | (7,995) |
| | STS Customer 13 | 0 | 0 | 0 | 23,176 | 10,509 | 0 | 0 | 0 | 33,685 |
| | STS Customer 14 | 2,376 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2,376 |
| | STS Customer 15 | 25 | (200,032) | (280,719) | 157,091 | 78,440 | 0 | 0 | 0 | (245,195) |
| | STS Customer 16 | 106 | (5,159) | 0 | 0 | 0 | 0 | 0 | 0 | (5,053) |
| | STS Customer 17 | 3,849 | (28,031) | 1,902 | 7,264 | 415 | 0 | 0 | 0 | (14,601) |
| | STS Customer 18 | 828 | (78,325) | (76,481) | 113,592 | 50,879 | 0 | 0 | 0 | 10,492 |
| | STS Customer 19 | 4,455 | (250,107) | (275,860) | 159,782 | 70,284 | 0 | 0 | 0 | (291,447) |
| | STS Customer 20 | 0 | 0 | 20 | (19) | 78 | 0 | 0 | 0 | 80 |
| | STS Customer 21 | 96 | (4,324) | (10,398) | 2,193 | 386 | 0 | 0 | 0 | (12,046) |
| | STS Customer 22 | 349 | (10,335) | 3,664 | 3,893 | 174 | 0 | 0 | 0 | (2,254) |
| | STS Customer 23 | 0 | (696) | (3,497) | 405 | 124 | 0 | 0 | 0 | (3,665) |
| STS Customer 24 | 1 | (35) | (15) | 8 | 10 | 0 | 0 | 0 | (31) | |
| STS Customer 25 | 0 | 0 | 0 | 0 | 447 | 0 | 0 | 0 | 447 | |

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| STS | STS Customer 26 | 165 | (6,503) | (6,699) | 3,288 | 365 | 0 | 0 | 0 | (9,386) |
| | STS Customer 27 | 650 | (63,997) | (75,991) | 31,006 | 13,244 | 0 | 0 | 0 | (95,088) |
| | STS Customer 28 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | STS Customer 29 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | STS Customer 30 | 14 | (217,325) | (280,581) | 137,335 | 69,129 | 0 | 0 | 0 | (291,428) |
| | STS Customer 31 | 0 | (5) | (368) | 403 | 123 | 0 | 0 | 0 | 153 |
| | STS Customer 32 | 0 | (278,492) | (307,057) | 162,965 | 117,541 | 0 | 0 | 0 | (305,042) |
| | STS Customer 33 | 0 | 0 | 0 | 735 | 1,108 | 0 | 0 | 0 | 1,843 |
| | STS Customer 34 | 219 | (38,660) | (39,675) | 13,731 | 9,691 | 0 | 0 | 0 | (54,695) |
| | STS Customer 35 | 0 | (221) | (171) | 15 | 0 | 0 | 0 | 0 | (377) |
| | STS Customer 36 | 0 | (3,415) | (30,138) | 15,192 | 6,826 | 0 | 0 | 0 | (11,535) |
| | STS Customer 37 | 81 | (6,023) | (5,769) | 1,553 | 117 | 0 | 0 | 0 | (10,041) |
| | STS Customer 38 | 0 | (213,186) | (250,963) | 123,673 | 64,531 | 0 | 0 | 0 | (275,945) |
| | STS Customer 39 | 3,757 | (429,681) | (418,462) | 155,229 | 76,024 | 0 | 0 | 0 | (613,133) |
| | STS Customer 40 | 2,857 | (288,703) | (348,750) | 156,633 | 75,463 | 0 | 0 | 0 | (402,499) |
| STS Customer 41 | 15 | (18,926) | (23,806) | 7,063 | 2,427 | 0 | 0 | 0 | (33,227) | |
| | STS TOTAL | 22,680 | (2,259,329) | (2,624,451) | 1,394,176 | 685,743 | 0 | 0 | 0 | (2,781,180) |
| GRAND TOTAL | | 45,803 | (2,227,604) | (1,622,881) | 112,315 | 1,376,911 | 2,010,178 | (1,433,610) | (4,637,158) | (6,376,047) |