



February 26th, 2010

To: Market Participants and Interested Parties

RE: Technical Difficulties related to Web-based Reports.

This notice is to advise participants of technical difficulties the AESO has experienced with certain web-based reports that reference the integrated hourly Alberta Internal Load (AIL), the System Demand values or both. Specifically, the *Forecast and Actual Pool Price Report*¹ and the *AESO's trading page*², have been posting inaccurate "Actual AIS Demand" and "System Demand MW" values, respectively. The AESO has taken immediate action to correct this situation and participants should note that upon the AESO's preliminary review, the magnitude of the error in demand values does not appear to be significant. As well, as of February 24th, 2010 at 2:00PM MST, a solution was implemented such that on a go-forward basis the data in these reports is accurate and operating as intended.

The AESO is performing a thorough review and analysis of all historical reports that reference the integrated hourly values for Actual AIS Demand and/or System Demand. To ensure that due diligence is maintained, this review will include historical data beginning from November 1st, 2009, and is targeted for completion by mid-March. Upon completion, the AESO will provide further communication to participants.

The AESO has verified that the instantaneous Alberta Internal Load data posted on the Current Supply & Demand page has *not* been impacted and has been operating as intended at all times. Additionally, the AESO notes that Pool Price reports have been accurate and settlement has not been affected.

The AESO acknowledges and respects the inconvenience this may have caused market participants.

If you have any questions or concerns, please contact AESOfirstcall at ph: 1.888.588.AESO (2376), or info@aeso.ca during the business hours of 8:00AM. – 5:00PM MST, Monday to Friday.

Sincerely,

original signed by

Neil Curtis
Director Grid and Market Operations

¹ www.aeso.ca - Market & System Reporting->Forecast and Actual Pool Price

² <http://ets.aeso.ca/>