

APPENDIX 4 - COMMUNICATIONS WITH ISO

Offers, bids, operating constraints and ancillary service declarations in accordance with **rule 3** and **net settlement instruction** data in accordance with **rule 4** is to be submitted to the following:

Electronic Address: office@aeso.ca

Website: www.aeso.ca

Phone Number: (403) 539-2450

Facsimile Number: (403) 539-2949

Courier Address: 2500, 330 - 5th Ave SW
Calgary, Alberta
T2P 0L4

System Controller:

Facsimile Number: (403) 261-7864

A **complaint, internal referral, external referral**, referral made by the **Market Surveillance Administrator**, the **AUC** or the **Crown**, an appeal and any other matter related to **rule 12** is to be submitted to the following:

Electronic Address: compliance@aeso.ca

Phone Number: (403) 539 - 2754

Facsimile Number: (403) 539-2762

Courier Address: Alberta Electric System Operator
Calgary Place
Attention: Compliance Operations
2500, 330 - 5th Ave SW
Calgary, Alberta
T2P 0L4