



August 20, 2009

To: Market Participants and Interested Parties

Re: Fair, Efficient, and Open Competition Regulation (FEOC Regulation) and the Energy Trading System (ETS).

As part of the AESO's planned maintenance and system enhancements, there will be a planned 35-minute upgrade of the ETS. This upgrade is scheduled for Wednesday, August 26th, 2009, at approximately 1:15PM MDT, pending any real-time issues. During this upgrade, ETS will be fully functional, although market participants may experience minor interruptions.

In addition to planned maintenance, the AESO is pleased to advise market participants of the following new enhancement to ETS as a result of the transition of the Load Outage Reporting from the Market Surveillance Administrator to the AESO as legislated by the FEOC Regulation.

- Load Outage Report – this report will be visible in ETS by selecting the following paths: **Reports>historical>load outage** or **Reports>current>load outage**. However, no data will be available until September 1, 2009, as per the FEOC Regulation or
- This report will also be visible on our website by selecting the following path: **Market and System Reporting>current and historical market reports>current** or **Market and System Reporting>current and historical market reports>historical**.

Additional information (if required) will be provided through the Customer Information Line at 403.214.7508 during planned and unplanned interruptions to the AESO's systems, 24-hours a day, seven days a week.

Sincerely,

original signed by

Doug Hincks
Director, Operations Integration