



November 5, 2009

To: Market Participants and Interested Parties

Re: Outage notification to participants for Automated Dispatch and Messaging System (ADaMS)

On Thursday, November 12th, 2009 starting at approximately 12:01AM until 5:00AM Mountain Standard Time (MST) (pending any real time issues), there will be multiple short interruptions to ADaMS. During this timeframe, participants will experience 3-5 ADaMS disconnects without notice. Each disconnect will last up to 2 minutes. This outage is required by the AESO's internet service provider in order to perform upgrades to the AESO network.

Please be advised that during the outage timeframe, participants will have to periodically refresh ADaMS.

We would like to thank participants for their understanding and cooperation during this period. If you have any questions, please call AESOfirstcall at ph: 1.888.588.AESO (2376) during the business hours of 8:00 AM – 5:00 PM MST, Monday to Friday.

Sincerely,

original signed by

Doug Hincks
Director, Operations Integration