



August 25th, 2009

To: Market Participants and Interested Parties

RE: Reporting Issues on the AESO's Website

This notice is to update participants of AESO's system difficulties encountered on Friday August 21st, 2009. At approximately 12:30PM, the Energy Trading System ("ETS") experienced technical difficulties such that participants were unable to log-in to the ETS. The ETS was fully operational at approximately 1:50PM; however, as a result of the interruption, some of the reports on the AESO's website were not being updated accordingly. The following reports were impacted:

- Forecast and Actual Pool Price (duplicate hours were reported)
- The Supply Adequacy Report
- Short-term Outage Report

On Monday August 24th, at approximately 1:00PM, the AESO web reports were being updated as expected.

We apologize for any inconvenience this has caused and appreciate your understanding. If you have any questions or concerns, please contact AESOfirstcall at ph: 1.888.588.AESO (2376) during the business hours of 8:00 a.m. – 5:00 p.m. MDT, Monday to Friday.

Sincerely,

Original signed by

Doug Hincks
Director, Operations Integration