



December 17, 2009

To: Market Participants and Interested Parties

**RE: Technical Difficulties with the AESO Network**

On Tuesday, December 15, 2009, starting at approximately 4:25PM MST, the AESO experienced technical difficulties with our internal network systems. This issue caused the Energy Trading System (“ETS”) and market reports to be unavailable.

The AESO resolved the issue at approximately 6:30PM MST, at which time all network systems and tools were fully operational. The AESO confirms that ETS is currently operating properly, and the Pool Price (“PP”), System Marginal Price (“SMP”) and corresponding reports have all been updated accordingly.

The AESO apologizes for any inconvenience this may have caused, and we would like to thank participants for their cooperation during this time.

Sincerely,

*Original signed by*

Bill Baker  
Director, IT Operations & Support