



November 13<sup>th</sup>, 2008

To: Market Participants and Interested Parties

Re: Upgrade notification to participants for the Energy Trading System (ETS)

As part of the AESO's planned maintenance and system enhancements, there will be a 30-minute ETS upgrade scheduled for Wednesday, November 19<sup>th</sup>, 2008, at 10:15AM MST pending any real-time issues. Participants will still have access to ETS throughout the upgrade, although there could possibly be slight interruptions during this time. This upgrade is part of our ongoing program to enhance our systems to ensure the highest possible level of service to customers.

In addition to system enhancements, participants will notice the following changes in ETS:

- Modification to the Daily Detail Reports (additional decimal places – all MWh values will be displayed with 4 decimals); and
- Modification of the text within the Help section of the Short-term Outage Report, and the Monthly Outage Reports, in ETS

We would like to thank participants for their understanding and cooperation during this period. If you have any questions, please call 'AESOfirstcall' at 1-888-588-AESO (2376) during the business hours of 8 a.m. - 5 p.m. MST, Monday to Friday.

Sincerely,

*original signed by*

Doug Hincks  
Director, Operations Integration