



November 17th, 2008

To: Market Participants and Interested Parties

Re: Outage notification to participants for Dispatch Tool (DT) and Automated Dispatch and Messaging System (ADaMS) maintenance and enhancements

On Thursday, November 20th, 2008 starting at approximately 10:15AM MST (pending any real time issues), there will be a 10 to 30 minute interruption to DT and ADaMS. This outage is required for maintenance and system enhancements to the AESO's systems.

Notice of outage commencement will be sent through ADaMS, and relevant messages during the outage will be posted to the AIES Event Log on the Alberta Electric System Operator (AESO) website.

During the outage, DT and ADaMS will be out of service, therefore the System Controller will communicate dispatch information to participants via telephone. Participants should note that they will have full functionality of ETS, however, the information entered during the outage period will not be available to the dispatch systems until after the outage. The outage will also affect the Supply Adequacy report, as it will not be updated until after the outage is completed.

Dispatch Down Service (DDS) will not be functional during the DT outage. Therefore, prior to the outage, the System Controller will dispatch assets off DDS, and release the MW's back into the energy market. Participants that experience de-rates and forced outages that affect their Energy or Ancillary Service offers during the outage should restate in ETS (as per the ISO rules) and inform the System Controller immediately by phone.

The System Marginal Price (SMP) will continue to be updated in the SMP report on the AESO's website. It will be updated manually during the outage.

We would like to thank participants for their understanding and cooperation during this period. If you have any questions, please call AESOfirstcall at ph: 1.888.588.AESO (2376) during the business hours of 8:00 a.m. – 5:00 p.m. MST, Monday to Friday.

Alternatively, you may call the Customer Information Line at ph: 403.214.7508 for recorded updates during planned and unplanned interruptions to AESO systems, 24 hours a day, seven days a week.

Sincerely,

Original signed by

Doug Hincks
Director, Operations Integration