

Applicability

10.1 This section applies to a **market participant** who has requested or is receiving **system access service** under any rate of the **ISO tariff**.

Billing Procedures

10.2(1) The **ISO** must issue a statement of account for **system access service** no later than 15 **business days** after the end of each **settlement period**, which statement may include:

- (a) amounts determined on an initial basis for that **settlement period**;
- (b) amounts determined on an interim basis for the period 2 **months** prior to that **settlement period**; and
- (c) amounts determined on a final basis for the period 4 **months** prior to that **settlement period**.

10.2(2) The **ISO** may review a statement of account and may issue a new statement of account based on the results of that review.

10.2(3) The **ISO** may choose not to issue a statement of account on an interim or final basis if it would result in a charge or refund of less than \$1,000.

10.2(4) The **ISO** may use estimated values to produce a statement of account if:

- (a) **metered demand** or **metered energy** data is not available or is incomplete;
- (b) **metering equipment** fails or the data is under dispute; or
- (c) the **ISO's** billing and settlement system is unable to produce a statement of account.

10.2(5) The **ISO** must, when a statement of account is based on estimated values, make an adjustment, to reflect the use of actual or more appropriate estimated values in a subsequent statement of account issued in accordance with:

- (a) amounts determined on an interim basis for the period 2 **months** prior to that settlement period; or
- (b) amounts determined on a final basis for the period 4 **months** prior to that settlement period.

10.2(6) The **ISO** may deduct from a statement of account any amounts it owes to the **market participant** or its **affiliates**.

Totalized Billing at Separate Substations

10.3(1) The **ISO** may totalize multiple **points of delivery**, **points of supply**, or both, at separate substations, for a single **market participant** and produce 1 statement of account for the **market participant** that is an industrial complex or the **legal owner** of an **electric distribution system** that is obtaining **system access service** on behalf of a **market participant** that is an industrial complex.

10.3(2) The ISO must base its decision to totalize under subsection 10.3(1) on a review of:

- (a) the economics of providing more than a single substation;
- (b) re-classification of the site as a **Commission**-designated industrial system; or
- (c) the existence of a credible transmission bypass alternative.

Totalized Billing and Contracting at the Same Substation

10.4(1) For the purposes of billing and contracting under the ISO tariff, the ISO may totalize multiple points of delivery at a single substation under Rate DTS, Demand Transmission Service.

10.4(2) For the purposes of billing and contracting under the ISO tariff, the ISO may totalize multiple points of supply at a single substation under Rate STS, Supply Transmission Service.

Adjustments

10.45(1) A **market participant** may request that a statement of account be recalculated and reissued 45 or more **days** after an amount has been determined on a final basis for a **settlement period**, as a result of:

- (a) unavailable or incomplete **meter** data;
- (b) inaccurate estimates of **meter** data; or
- (c) reconciliation with updated estimates of **meter** data;

10.45(2) The ISO may recover the cost of recalculating and reissuing a statement of account from the **market participant**.

Provision of Settlement Data

10.56(1) The ISO must make available to a **market participant** upon request data required to verify a statement of account for **system access service**.

10.56(2) The ISO may recover the cost of retrieval and provision of data required to verify a statement of account for **system access service** from the **market participant**.

Payment Terms

10.67(1) A **market participant** must pay the amounts shown on the statement of account no later than 20 **business days** after the end of the **settlement period**.

10.67(2) The **market participant** must make payment by way of electronic funds transfer or wire transfer to a bank account specified by the ISO.

Effect of Non-Compliance

10.78(1) The ISO may charge interest and other amounts, suspend or terminate **system access service** and take other action in accordance with section 103.7 of the ISO rules, *Financial Default and Remedies*, if a **market participant**:

- (a) fails to comply with a requirement to provide **financial security** to the ISO for **system access service**; or

(b) fails to pay in full a **financial obligation** to the **ISO** for **system access service**, on or before a specified due date for that **financial obligation**.

10.78(2) The **ISO** must not reinstate **system access service** to a **market participant** unless the **market participant** has paid all **financial obligations** owing to the **ISO** in full and has restored or secured its credit facility in a manner satisfactory to the **ISO**.

Revision History

Effective	Description
202X-XX-XX	Updated as approved in Commission Decision ...
2021-01-01	Revised and reformatted all subsections, as approved in Commission Decision 25175-D02-2020 issued on November 30, 2020.
2015-07-01	Updated subsections, as approved in Commission Decision 3473-D01-2015 issued on June 17, 2015.
2011-07-01	Revised and reformatted all subsections, as approved in Commission Decision 2011-275 issued on June 24, 2011.