

## Applicability

**1.1(1)** A **market participant** who has requested or is receiving **system access service** from the **ISO** agrees to be bound by the **ISO tariff**.

**1.1(2)** Both the **ISO** and a **market participant** are bound by and have the rights and obligations defined in the **ISO tariff** with respect to **system access service** that the **ISO** provides, including rates, riders, terms and conditions and appendices.

**1.1(3)** A rate, rider, section of the terms and conditions or appendix in the **ISO tariff** is effective as of the date provided in the revision history of the rate, rider, section of the terms and conditions or appendix, as applicable.

**1.1(4)** A rate, rider, section of the terms and conditions or appendix of the **ISO tariff** remains in effect until the **Commission** approves its replacement or amendment.

## Conflict

**1.2(1)** In the event of a conflict between the terms and conditions of the **ISO tariff** and the rates, riders or appendices of the **ISO tariff**, the terms and conditions govern.

**1.2(2)** In the event of a conflict between a provision of the **ISO tariff** and a provision of an agreement for **system access service**, the provision of the **ISO tariff** governs the specific provision in conflict without affecting or impairing the remaining sections of the agreement for **system access service**.

## Interpretation

**1.3** In the **ISO tariff**:

- (a) tables of contents, section headers and the use of underlining and italicizing are not a part of the **ISO tariff** but are inserted for convenience of reference only;
- (b) words in the singular include the plural and words in the plural include the singular;
- (c) the provisions of the **ISO tariff** will be construed as always speaking and will be applied to circumstances as they arise;
- (d) the use of the word “including” is not to be construed as being restrictive;
- (e) “may” is to be construed as permissive and empowering and “must”, “shall” and “will” are to be construed as imperative;
- (f) words and phrases in bold type have the meanings given to them in the definitions found in the *Consolidated Authoritative Documents Glossary*; and
- (g) titles of documents are in italics.

## Reasonable Exercise of Discretion

**1.4** The **ISO** and a **market participant** who has requested or is receiving **system access service** must act reasonably in exercising any discretion available to them under the **ISO tariff**.

## Dispute Resolution

**1.5** A **market participant** must address any dispute concerning the application, interpretation or enforceability of the **ISO tariff** in accordance with section 103.2 of the **ISO rules**, *Dispute Resolution*.

## Revision History

Effective	Description
2021-01-01	Revised and reformatted all subsections, as approved in <b>Commission</b> Decision 25175-D02-2020 issued on November 30, 2020.
2015-07-01	Updated subsections, as approved in <b>Commission</b> Decision 3473-D01-2015 issued on June 17, 2015.
2011-07-01	Revised and reformatted all subsections, as approved in <b>Commission</b> Decision 2011-275 issued on June 24, 2011.