

Applicability

10.1 This section applies to a **market participant** who has requested or is receiving **system access service** under any rate of the **ISO tariff**.

Billing Procedures

10.2(1) The **ISO** must issue a statement of account for **system access service** no later than 15 **business days** after the end of each **settlement period**, which statement may include:

- (a) amounts determined on an initial basis for that **settlement period**;
- (b) amounts determined on an interim basis for the period 2 **months** prior to that **settlement period**; and
- (c) amounts determined on a final basis for the period 4 **months** prior to that **settlement period**.

10.2(2) The **ISO** may review a statement of account and may issue a new statement of account based on the results of that review.

10.2(3) The **ISO** may choose not to issue a statement of account on an interim or final basis if it would result in a charge or refund of less than \$1,000.

10.2(4) The **ISO** may use estimated values to produce a statement of account if:

- (a) **metered demand** or **metered energy** data is not available or is incomplete;
- (b) **metering equipment** fails or the data is under dispute; or
- (c) the **ISO's** billing and settlement system is unable to produce a statement of account.

10.2(5) The **ISO** must, when a statement of account is based on estimated values, make an adjustment, to reflect the use of actual or more appropriate estimated values in a subsequent statement of account issued in accordance with:

- (a) amounts determined on an interim basis for the period 2 **months** prior to that settlement period; or
- (b) amounts determined on a final basis for the period 4 **months** prior to that settlement period.

10.2(6) The **ISO** may deduct from a statement of account any amounts it owes to the **market participant** or its **affiliates**.

Totalized Billing at Separate Substations

10.3(1) The **ISO** may totalize multiple **points of delivery**, **points of supply**, or both, at separate substations, for a single **market participant** and produce 1 statement of account for the **market participant** that is an industrial complex or the **legal owner** of an **electric distribution system** that is obtaining **system access service** on behalf of a **market participant** that is an industrial complex.

10.3(2) The **ISO** must base its decision to totalize on a review of:

- (a) the economics of providing more than a single substation;
- (b) re-classification of the site as a **Commission**-designated industrial system; or
- (c) the existence of a credible transmission bypass alternative.

Adjustments

10.4(1) A **market participant** may request that a statement of account be recalculated and reissued 45 or more **days** after an amount has been determined on a final basis for a **settlement period**, as a result of:

- (a) unavailable or incomplete **meter** data;
- (b) inaccurate estimates of **meter** data; or
- (c) reconciliation with updated estimates of **meter** data;

10.4(2) The **ISO** may recover the cost of recalculating and reissuing a statement of account from the **market participant**.

Provision of Settlement Data

10.5(1) The **ISO** must make available to a **market participant** upon request data required to verify a statement of account for **system access service**.

10.5(2) The **ISO** may recover the cost of retrieval and provision of data required to verify a statement of account for **system access service** from the **market participant**.

Payment Terms

10.6(1) A **market participant** must pay the amounts shown on the statement of account no later than 20 **business days** after the end of the **settlement period**.

10.6(2) The **market participant** must make payment by way of electronic funds transfer or wire transfer to a bank account specified by the **ISO**.

Effect of Non-Compliance

10.7(1) The **ISO** may charge interest and other amounts, suspend or terminate **system access service** and take other action in accordance with section 103.7 of the **ISO rules**, *Financial Default and Remedies*, if a **market participant**:

- (a) fails to comply with a requirement to provide **financial security** to the **ISO** for **system access service**; or
- (b) fails to pay in full a **financial obligation** to the **ISO** for **system access service**, on or before a specified due date for that **financial obligation**.

10.7(2) The **ISO** must not reinstate **system access service** to a **market participant** unless the **market participant** has paid all **financial obligations** owing to the **ISO** in full and has restored or secured its credit facility in a manner satisfactory to the **ISO**.

Revision History

Effective	Description
2021-01-01	Revised and reformatted all subsections, as approved in Commission Decision 25175-D02-2020 issued on November 30, 2020.
2015-07-01	Updated subsections, as approved in Commission Decision 3473-D01-2015 issued on June 17, 2015.
2011-07-01	Revised and reformatted all subsections, as approved in Commission Decision 2011-275 issued on June 24, 2011.